



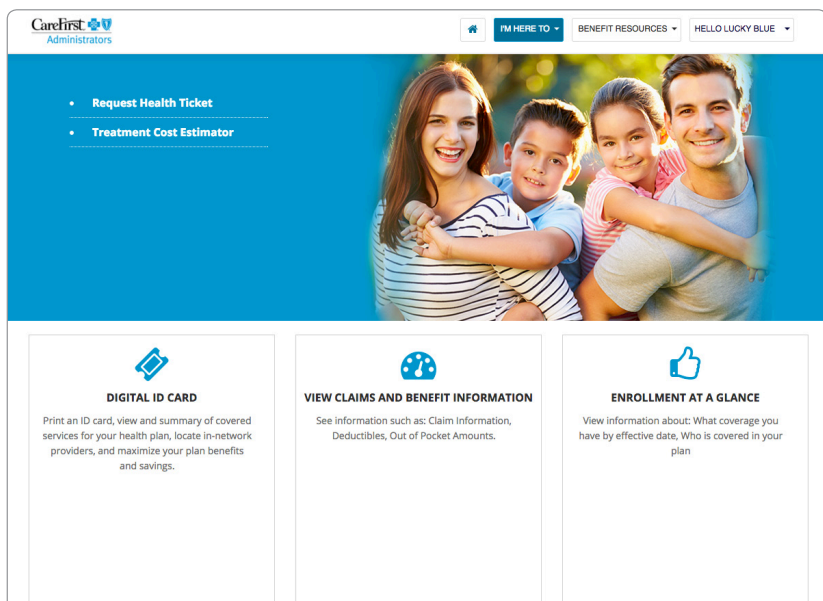
Visit Our New Member Portal

We want to empower our members with easy health care access and the right information to help them make confident choices. With this goal in mind, you have the **cfablue.com** member portal—a place where you can access important health information quickly, easily and securely.

At cfablue.com, you can:

- View digital member ID cards
- View claims and benefits information
- Submit claims
- Find providers
- Request member ID cards
- Estimate treatment costs

To get started, visit **cfablue.com** and click *Log In* or *Register* on the top right hand corner. The homepage presents everything at your fingertips.



The primary features available, once you're logged into the member portal, are as follows:



View or print your digital member ID card

Here you'll find:

- **Health Ticket**—available 24/7, this tool can help you track your out-of-pocket expenses
- A snapshot of each provider you look up, both—in-network and out-of-network
- A printable member ID card, in case your current card is lost or stolen

CareFirst Administrators
Focused on Meeting Your Service Needs

HOME

Welcome

CFA is pleased to provide you with access to important information about your health plan.

Print an ID Card

To print an ID Card - Sign in by:

- Entering your member number, last name and zip code
- Selecting "Submit" and then
- Selecting the "Print ID Card" option on the next page

It is that easy!

Access Health Ticket

To access a Health Ticket - Sign in by:

- Entering your member number, last name and zip code
- Selecting "Submit" and then
- Following the instructions on the next page

The Health Ticket provides you quick and easy access to information you need.

- Look up in-network providers by specialty, hospital, facility or geographic location
- View copay information specific to your selected provider
- View deductibles and co-insurance information
- Get directions to your provider's office
- View your providers' contact information

Please enter the information below and click the "Submit" button.

Enter Member Number (9 Digits)

Enter Last Name

Enter Zip Code (5 Digits)

Submit



View claims and benefit information

- Search for claims
- Check any claim status
- View claims by category:
 - Medical
 - Dental
 - Vision

CareFirst Administrators

WHERE TO BENEFIT RESOURCES HELLO DEMO EMPLOYEE

SMITH, JESSICA 01/01/2018 99/99/9999

Participant: SMITH, JESSICA Participant Remarks:

Accumulators:

Filter Claims Data

Showing 1 to 7 of 7 entries

Search: Entries Per Page: 10

Date	Type	Description	Provider	ServiceDt	Charges	Status	Pay
11/18/2018	Health Claim	Claim:201812176624-01	UNIV OF MD PATHOLOGY AS	11/18/2018-11/18/2018	25.00	Pending Examiner Review	
11/29/2018	Health Claim	Claim:201812178667-01	GIANT OF MARYLAND LLC	11/29/2018-11/29/2018	142.80	Reimposed & Waiting to be Paid	
11/29/2018	Health Claim	Claim:201812178667-02	GIANT OF MARYLAND LLC	11/29/2018-11/29/2018	15.38	Pending Examiner Review	
12/03/2018	Health Claim	Claim:201812176405-01	UNIV OF MD ANESTHES ASS	12/03/2018-12/03/2018	855.00	Pending Examiner Review	
12/04/2018	Health Claim	Claim:201812176877-01	GLEN BURNIE BAY AREA OR	12/04/2018-12/04/2018	576.00	Pending Examiner Review	
12/12/2018	Health Claim	Claim:201812177396-01	VEIN CLINICS OF AMERICA	12/12/2018-12/12/2018	750.00	Pending Examiner Review	
12/12/2018	Health Claim	Claim:201812177396-02	VEIN CLINICS OF AMERICA	12/12/2018-12/12/2018	350.00	Reimposed & Waiting to be Paid	



Enrollment at a glance

View basic account and coverage information for both you and your dependents.

Benefits at a Glance

Group: GEN Participant: GEN000024 Benefits as of: 01/01/2019

Additional Demographic info Print Edit

The following shows your coverages as of 01/01/2019. You may be able to update/change certain selections based on the parameters of your Benefit Plan. For further information, consult your Benefits Handbook and direct any questions to your Human Resources Department.

Participant Information

Participant: JESSICA SMITH Participant ID: GEN000024

Personal Information

Date of Birth: 06/01/1993 Gender: Female Smoker: No
Marital Status: MARRIED Marriage Date:

Contact Information

Email Address: CORP5YS@NCAS.COM Work Phone: Home Phone: 558748915
Address: 587 SMITH LANE BALTIMORE, MD 211587

Dependents

Last	First	MI	Sex	Date of Birth	Relationship to Participant	Student?	Disabled?
SMITH	JESSIE		M	01/01/1960	Spouse	N	N
SMITH	KAREN		F	01/01/2007	Child	N	N

Benefit	Plan	Enrollment Level	Employee Contribution (Estimated pre-tax \$)	Payroll Deduction
MEDICAL	STANDARD PPO	FULL FAMILY	210.00	210.00
TOTALS			210.00	210.00



Submit a claim

It's easy to submit out-of-network claims—simply complete and upload a claim form along with an easy-to-read, itemized bill.



Request member ID cards

If your card is lost or stolen, request a new one by completing the steps. The new card will be shipped to your mailing address.

